

## Quality Policy

**A commitment to high quality work and continuous improvement**

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It is the policy of Flexel International to consistently provide reliable, high-quality products, on time, that meet the requirements and expectations of our customers, regulatory bodies and all relevant stakeholders, while striving to improve in accordance with our 5 Year Plan.

We implement this policy using the following principles and practices:

- Management Review Meetings held at regular intervals
- Employee training and empowerment
- Measurement, monitoring and continuous improvement of our QMS
- Measurable objectives that are regularly reviewed



**George Graham**  
Managing Director

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